

Last Updated June 15, 2007

Personal Information

You do not have to provide personal information to use this web site. However, particular services provided may require that you furnish personal information. We collect such personal information only when you register to buy electronic products or receive electronic product updates. You may be asked to provide your contact information (such as your name, postal address, zip code, telephone numbers and/or email address) and financial information (such as credit card numbers).

Contact information is used to respond to your inquiries and to send products and services ordered from this web site. You also may receive periodic mailings from us with information on new products and services, updates to the site or upcoming events.

We do not share, sell or make public any personal information provided to meet registration/sign-in requirements nor do we share, sell, or make public any personal information as pertains to product purchases or information requests.

We may also disclose personal information if we believe that we are required to do so (i) by law, (ii) to comply with legal process or governmental requests, (iii) to enforce our Terms and Conditions of Use or (iv) to protect the rights, property, or safety of H&W Independent Solutions, its users or the public.

HIPAA

H&W Independent Solutions is committed to abiding by the HIPAA regulations as they may pertain to the purchase and shipment of products. Information regarding a product purchased and the business entity or individual to which/whom it is shipped is held in strict confidence.

Service Providers

We collect information relating to traffic levels on the web site - for example, the total number of users visiting particular pages. This information is helpful to us for improving the services we offer and for marketing purposes. We use IP addresses to calculate website usage levels. Collecting IP addresses is standard practice on the Internet, and is done automatically by many websites.

Use of Cookies/Logged Files

Cookies, or logged files, are data that a website transfers to an individual's computer for record keeping purposes. Cookies, which are an industry standard used by most websites, can facilitate a user's ongoing access to and use of a site. Cookies do not cause damage to your computer systems or files.

If you do not want information collected through the use of cookies, there is a simple procedure in most browsers that allows you to automatically decline cookies, or to be given the choice of declining or accepting the transfer of a cookie to your computer. You should note, however, that declining the cookies may make it difficult for you to make purchases on this site.

Security

We have security measures in place to protect against the loss, misuse, and alteration of the information under our control. Any time we ask for a credit card number we transmit that credit card number in an encrypted format. We use industry-standard, SSL (secure socket layer) encryption. Unfortunately, no data transmission over the Internet can be guaranteed to be 100% secure. As a result, while we strive to protect your personal information, we cannot ensure or warrant the security of any information you transmit to us or from our online products or services, and you do so at your own risk. Once we receive your transmission, we make reasonable efforts to ensure its security on our systems.

Links to Third Party Sites

This web site may contain links to third-party websites. The linked websites are not under the control of H&W Independent Solutions, and we are not responsible for the privacy practices or the contents of any linked site, or any link contained in a linked site. We are providing these links only as a convenience, and the inclusion of a link not imply endorsement of the linked site by H&W Independent Solutions.

Opt-Out

You may inform us if you wish to remove your personal information from our database, and we will endeavor to comply with your request as soon as reasonably possible. Please note that we may need to retain certain information for record keeping purposes, and there may also be residual information that will remain within our databases and other records.

You can go to the Profile section of the web store and select "Delete Profile" to opt-out of the H&W Independent Solutions data base.

Contacting us

If you have any questions or complaints about this privacy statement, the practices of H&W Independent Solutions, or your dealings with us, please feel free to contact us using any of the contact options provided on the "Contact H&W" page of the web site.

Revisions to Privacy Policy

Any of the policies or procedures above may be changed at any time without prior notice. You can determine if this Privacy Policy has been revised by referring to the "Last Updated" date at the top of this page. Use of this web site constitutes your acceptance of the terms of this Privacy Policy then in effect.