

Mark Wiesel



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AREAS OF EXPERTISE:

- Organizational assessments: Structure and Communications
 - Strategic Planning
 - Project Development and Implementation
 - Management tools, Data analysis, Performance indicators
 - Staffing Evaluation
 - Management and Supervisory training
 - Fiscal Management and Planning
 - Curriculum Development
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VICE PRESIDENT

H&W Independent Solutions, Inc.
June 2001 – Present

Selected Projects:

- Texas Quality Assurance System for State Supported Living Centers, August 2010 – Present:
Project Manager for QA project with goals to: Enhance service delivery by implementing a quality assurance system that measures compliance with the Intermediate Care Facility for Persons with Intellectual Disabilities (ICF/IID) program requirements and the Department of Justice (DOJ) Settlement Agreement requirements; Maximize efficiencies of operational processes using a sustainable quality assurance system, develop an outcomes-based performance indicator planning process and enhance the quality of life for residents of the State Supported Living Centers (SSLCs).
 - Nebraska “Recertification of Beatrice State Developmental Center”, July 2010 – June 2012:
Project Director for ongoing training and staff support to improve BSDC supports and services. Supported efforts to successfully achieve recertification of entire facility to CMS ICF/IID regulatory compliance. Provide on-going management interface and specific training and consultation on quality assurance, front-line management skills, organizational efficiencies staffing and abuse and neglect detection and prevention.
 - Illinois “State Operated Developmental Centers Consultation and Technical Assistance”, May 2007 – June 2009:
Consulting and technical assistance at nine SODCs. Joint venture with Pennhurst Group, LLC. Conducted management assessments including organization evaluation, communications, staffing levels, overtime analysis, quality assurance systems, labor relations, supervisory skills, training programs. Recommended both facility and systemic initiatives for corrections and regulatory compliance. Developed system-wide staffing calculator based on acuity of individuals being supported.
Activities at Howe SODC – Developed Quality Improvement Plan and supervised on-site management team attempting to achieve
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regulatory compliance prior to State's decision to close facility. Conducted front-line supervisor training; reviewed and consulted on fiscal management; developed overtime tracking tools.

- Oakwood Developmental Center, Kentucky:
July – Dec 2008: Organized and managed project to review all Individual Life Plans and QDDP activities for compliance with Plan of Correction from recertification survey. Assisted in redesign of integrated Comprehensive Assessment, Assessment Summary and Comprehensive Case Formulation.
May 2008: Participated in H&W's "mock survey" to help prepare facility for recertification. Reviewed staffing, management practices and safety drills.
Aug 2006 – Jan 2008: Provided consultation and public policy support for Family Support Organization. Delivered advocacy training and assisted in development of public policy statements and fact sheets.
Nov – Dec 2005: Conducted management organization and communications analysis. Delivered final report to Kentucky CHFS. Recommendations implemented in 2006 – 08, including management structure changes, elimination of multiple staffing sources.
- ANCOR, 2006 - 2009:
Designed and produced State Medicaid Fact Sheets for support of National Advocacy Campaign. Annual compilation of various Medicaid data for each of the 50 states and Washington, DC, to support ANCOR advocacy efforts in D.C. and across the country.
- Disability Rights Center of Maine, 2002:
Developed data base and reporting system for tracking and analyzing IPP objectives in support of AMHI legal proceedings.
- California Foundation for Independent Living Centers, June 2001 – January 2005:
Various training and consultations including: Systems Change Network Time Management Training, Management Skills Development, Systems Change Advocacy training and Project Management training; Assistive Technology Network Multicultural Competency Training, Ethics training, Best Practices seminars; Strategic Planning and Leadership Retreats for both Systems Change and Assistive Technology Network projects.

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SOLE PROPRIETOR

Independent Solutions

1991 – 2001

Selected Projects:

- California Caregiver Resource Centers (Department of Mental Health), 1991 – 1992:
Project Manager for “Comprehensive Curriculum for Care Providers for People with Huntington’s Disease”. Managed project; wrote and developed curriculum; primary editor for 18 volume set of training manuals.
- California Systems Change Network, 1993-94:
Curriculum Development Coordinator. Facilitated needs surveys and skills evaluations; developed training plan and schedule, curriculum outlines and RFPs for training providers.
- California Foundation for Independent Living Centers, 1994- 2001:
Developed and delivered courses including: Internet Resources; Outreach to Underserved Communities; Personal Organizing Skills, Systems Change Advocacy; Individual Advocacy; Communications.
- California Assistive Technology (AT) Network, 2001: Curriculum Developer/Coordinator. Facilitated definition of training priorities; developed curriculum requirements; prepared RFPs for training.

SELECTED PRESENTATIONS:

- 2011: National Association of QMRPs: Modeling and Mentoring – Reducing the Training Hassle.
- 2010: National Association of QMRPs: Guiding Your Team – Communications and Assertiveness on the Job.
- 2009: National Association of QMRPs: “Changing Times: Trends in Residential Options – How You and Your State are Affected”.
- 2008: National Association of QMRPs: Creating Some “Quality” Time – Using Your Time More Effectively.
- 2007: INARF Annual Conference: Managing Yourself to Manage Others and Key Performance Indicators – Managing what Matters.
- 2007: California Association of Adult Day Services: Alzheimer’s and Related Brain Disorders: Behavior & Treatment Strategies That Work.
- 2005: National Conference of QMRPs: Managing Yourself to Manage Others – Developing Management Adaptability.
- 2005: California Association of Adult Day Services: Key Performance Indicators – Managing What Matters.
- 2005: Developmental Services Network: How to Have Fun and Still Get the Job Done.
- 2004: Private Provider Association of Texas: Management and Supervision Skills.

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	<ul style="list-style-type: none">• 2004: Developmental Services Network: Flexible Management.• 2002: California Association of Adult Day Services: Serving clients with Non-Alzheimer's' Brain Disorders.• 1991-2001: Various in-service presentations for people serving individuals with adult onset brain disorders including: Behavior Management; Pharmacological & Non-pharmacological Interventions; Family Issues; Stress Management; Genetics; Movement Disorders; Communication Management; History and Overview of Huntington's Disease
ADVOCACY AND PUBLIC POLICY	<ul style="list-style-type: none">• 2004-5: CMS Subcommittee on Infrastructure: Advisory board on respite care for Caregivers for People with Adult On-set Brain Disorders• 1997: Huntington's Disease Society of America Special Award for Advocacy• 1995: Chief Advocate/Co-author for California SB-472: Neurological Degenerative Disorders Training• 1994: Wrote and organized testimony for US House of Representatives Subcommittee on Economic Development• Testimony before various California legislative committees including: Senate Committee on Health Assembly Committee on Health Assembly Finance Committee Senate Special Committee on Aging Senate Special Committee on Genetics
NON-PROFIT MANAGEMENT	<ul style="list-style-type: none">• 1989-1998: Trustee, Huntington's Disease Society of America, Greater Los Angeles Chapter 1994-97: President 1991-96: Vice-president Various chairmanships including fundraising, advocacy, newsletter.• 1995-97: Chairperson, Help Reach Many Club, HR Textron Inc.• 1993-95: Agility Forum - Member, National Advisory Council for Small & Medium Enterprise Development.• 1994-95: Board of Directors & Education Committee Chairperson - Valencia Industrial Association.• 1995-96: Board Member, Santa Clarita Transportation Management Association.
EDUCATION	<ul style="list-style-type: none">• Stanford University, B.S.E, Graduated with Distinction