

# Positive Outcomes: A Provider's Guide to Active Treatment



\* ANCOR Member Price: \$65 \*  
\* Non-member Price: \$85 \*  
*see order form for other discounts*



The American Network of Community Options and Resources (ANCOR)  
in association with  
Catherine V. Hayes, MA of H&W Independent Solutions, Inc.

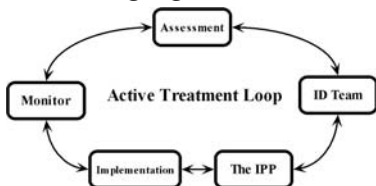
Navigate regulations, guide employees, develop systems that work and, most importantly, provide *positive outcomes* for people with disabilities.

*A user-friendly manual that promotes better understanding and implementation of active treatment by providers.*

- ☞ Introduction to survey process and the regulatory requirements.
- ☞ Helps staff better understand the ICF/MR regulations.
- ☞ Design guidance for internal quality assurance system enabling the achievement of positive outcomes for the individuals you support.
- ☞ Determine what is needed and best for the individuals you support.
- ☞ Real-life examples of ways to meet the intent of ICF/MR regulations regarding active treatment.

**Learn and implement the ACTIVE TREATMENT Loop:**

- ☞ **Assessing** — get to know the person
- ☞ **Individual Planning** — with the person
- ☞ **Implementing** — doing & supporting towards independence
- ☞ **Program Documentation & Monitoring** — checking progress and retraining
- ☞ **Making Needed Changes**
- ☞ **Assessing Again**



**Written by Catherine V. Hayes, MA**  
Ms. Hayes was previously the U.S. Centers for Medicare & Medicaid Services' ICF/MR team leader and then branch chief for Survey and Certification's Continuing Care Providers. Catherine has experience as Director of Operations and trainer/surveyor for The Accreditation Council (now the Council on Quality and Leadership), as a provider and as a quality enhancement manager. She is now a nationally recognized consultant and trainer, specializing in helping agencies serving people with developmental disabilities. H&W Independent Solutions, Inc. is a nationally focused training and

consultation firm, offering individually tailored services to agencies in the disability community. H&W's goal is simple: helping you contribute to the improvement and enjoyment of life for those who rely on you for assistance.

FOR PUBLICATION AND ORDERING INFORMATION CONTACT [tyu@ancor.org](mailto:tyu@ancor.org)

**ANCOR**  
A national network of providers offering quality supports to people with disabilities  
1101 King St, Suite 380, Alexandria, VA 22314-2944  
Phone: (703) 535-7850 ♦ fax: (703) 535-7860 ♦ [www.ancor.org](http://www.ancor.org)

OR—COMPLETE THE ORDER FORM BELOW AND RETURN TO ANCOR

Name \_\_\_\_\_  
Title \_\_\_\_\_  
Address \_\_\_\_\_  
\_\_\_\_\_

Agency \_\_\_\_\_  
Phone Number: \_\_\_\_\_  
ANCOR Member Number: \_\_\_\_\_  
Qty.  Price \*  Order total:

Method of Payment  
 Check  Visa  MasterCard  
Credit Card # \_\_\_\_\_  
Credit Card ZIP: \_\_\_\_\_ Exp. date \_\_\_\_\_

\* ANCOR Member Price \$65. Non-member Price \$85  
Other discounts: 15% discount for quantities of 10 or more  
10% discount for conference order: Enter conference name and date \_\_\_\_\_  
Virginia Residents add 5% sales tax

Signature \_\_\_\_\_